

SERVICE CALL FORM (ONLINE CLAIM)

We invite you to use the **online claim form** for any service call or claim request regarding your spa in order to provide you with the best possible service.

Using this form, you must **provide us with important information**:

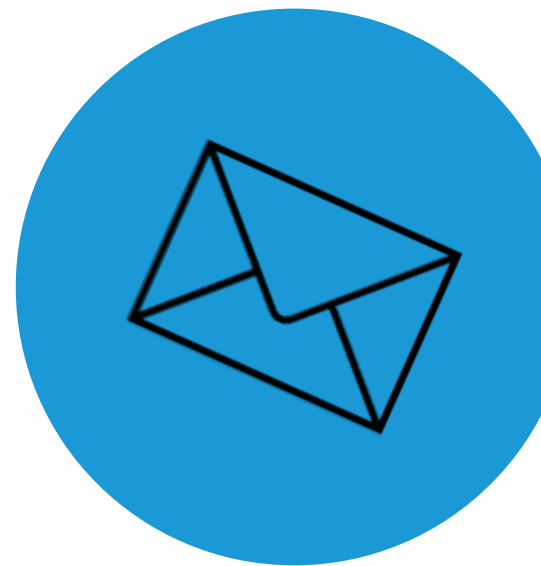
- Are you the **consumer** or the **retailer**?
- If you are a customer, you will also need to **identify the store** where you purchased our products.
- Send a **proof of purchase** and the **spa serial number** (it's under the skimmer cover).

Feel free to add **any additional information** in the description box. These details will help us to better understand your needs.

<https://www.purspas.com/en/claim/>

Password:
abc123

Once submitted, you will receive a **confirmation email with your claim number**. You may use your claim number for further reference.



Having any questions? Send us an email
info@purspas.com